

Services of Ward Administration Office

◆ Tsurumi Ward Administration Office, 3-20-1 Tsurumi Chuo, Tsurumi-ku 230-0051 / 9 minute walk from Tsurumi Station (JR), or 7 minute walk from Keikyu Tsurumi Station (Keikyu Line)

Floor	Division	Section	Counter	Telephone Number	FAX Number	Main Services	
5	General Affairs Division	General Affairs Section	5	510-1653	510-1889	Issuance of temporary license plates for automobiles, certificates, insurance for civic activities, lost-and-found	
		Crisis Management and Community Disaster Prevention Section		510-1656		Services related to crisis management and disaster preparedness	
		Budget Adjustment Section	510-1654	Ward budget and accounting, administrative office management			
		Statistics and Elections Section	4	510-1660		Services related to elections, National Census and other statistical surveys	
	Ward Administration Promotion Division	Planning and Adjustment Section & Community Planning and Development Coordination	3	510-1676	504-7102	Planning and adjusting public projects, consultations on development of community rules, services related to the community	
		Community Empowerment Promotion Section		510-1678		Support for resolving community issues initiated by city residents	
	Community Promotion Division	Civic Activities Support Section	1	510-1691	510-1892	Ward facilities management, civic activities, local culture, co-existence of multiculturalism	
		Community Promotion Section		510-1695		Youth development and sports promotion, consumer promotion worker	
		Community Resources Reuse Promotion Subdivision	2	510-1687		Services related to Resident's Associations and Neighborhood Associations, measures for road safety and abandoned bicycles, shopping district promotion, crime prevention	
	4	Tax Division	Counter for application and issue of proof of tax payment	1	510-1711	510-1894	Proof of taxation (proof of income), proof of paid municipal tax, proof of land/house assessment, registration/unregistering of motorcycles
			Municipal Tax Section	2	510-1711		Filing/consultation of individual municipal and prefectural tax
			Municipal Tax Section (light motor vehicle tax)	4	510-1720	Taxation/consultation of light motor vehicle tax	
Land Section			5	510-1725	510-1895	Assessment/taxation of land	
Housing Section			6	510-1729		Assessment/taxation of houses	
Tax-receipt Section			8	510-1743	510-1896	Payment and consultation of municipal tax	
3	Elderly and Disabled Support Division	Elderly and Disabled Support Section	1	510-1768	510-1897	Consultations on health and welfare (application of subsidies for specific medical expenses (intractable diseases for which treatment is specially covered by public funds), issuance of special transportation passes for the elderly, etc.)	
		Elderly Support Section		510-1773		Welfare services for the elderly, guardian registration consultation, etc.	
		Community-Based Integrated Care Promotion Section		510-1775		Preventative care services, consultations on the health of the elderly (consultations on dementia, etc.)	
		Long-term Care Insurance Section		510-1776		Services related to the promotion of community-based integrated care	
				510-1770		Care-needs assessment for Long-term Care Insurance	
				510-1777		Support for patients with intractable diseases, consultation/support for victims of pollution	
	Disabled People Support Section	3	510-1847	510-1848	Consultation/support for persons with physical and intellectual disabilities		
	Children and Family Support Division	Children and Families Support Subdivision	1	510-1850	510-1887	Child rearing allowance, support for disabled children, consultations for single parent families	
		Children and Family Support Section	4	510-1797		Consultations on child-rearing, new parent classes, consultations for expectant mothers, checkups for infants	
		School Cooperation and Children Support Section	510-1816	Maternal and Child Health Handbook, child allowances, special transportation passes (disabled children/single parent families, etc.), specific pediatric chronic disease medical care, medical care for premature baby, development medical care (under 18)			
Public Assistance Division	Public Assistance Section	9	510-1782	510-1899	Consultation/application for public assistance, self-reliance system for those receiving livelihood assistance		
	Office Affairs Section	10	510-1795		*Self-reliance support system for those receiving livelihood assistance is ☎510-1785		
Fire Station	General Affairs and Fire Prevention Division		8 ~ 9	503-0119	503-0119	Payment of public assistance, application for special financial compensation for bereaved families of war dead	
			10 ~ 13			Counter for services related to budgeting and accounting of fire stations, building management, and fire corps	
2	Family Registry Division	My Number System Services	0	510-1706	510-1893	Issuance of My Number Cards (Personal number card)	
		Registration Section	1			Procedure for moving to/out of ward, seal registration, procedure for special permanent resident certificates, procedure for residence indication, procedure to enter/transfer to elementary/junior high school	
		Certificate Issuance Counter	3			Issuance of certificate of family register/partial family register, copy of supplementary family register, copy of resident certificate, Certificate of Items Stated in Resident Register, seal registration certificate, etc.	
		Family Registry Section	4			510-1700	Notification of family register, cremation and burial permits, reburial permits
	Health Insurance and Pension Division	National Health Insurance Section (Delinquency Coordination)	5	510-1809	510-1898	National Health Insurance, Long-term Care Insurance, health care system for people aged seventy-five and over (consultation on benefits)	
		National Health Insurance Section (Eligibility/Assessment)	6	510-1807		Obtaining/losing and premiums of National Health Insurance and Long-term Care Insurance, re-issue of National Health Insurance card (aged 74 and under) /Long-term Care Insurance card, elder beneficiary certificate, card certifying maximum premium of National Health Insurance (aged 70 and older), special health examinations, card certifying proportional premium of Long-term Care Insurance, health care system for people aged seventy-five and over (premium)	
		National Health Insurance Section (Collection)		510-1808		National Health Insurance, Long-term Care Insurance, health care system for people aged seventy-five and over (benefits)	
		National Health Insurance Section (Benefits payment)	7	510-1810		Benefits of National Health Insurance, Long-term Care Insurance, card certifying maximum premium of National Health Insurance (aged 70 and older), subsidy on Long-term Care Insurance fee, health care system for people aged seventy-five and over, medical subsidy for infants and children, single parent families, and persons with severe disabilities	
	Health and Welfare Division	National Pension Section	8	510-1802	510-1792	Services regarding the National Pension	
		Administration Planning Section	11	510-1791		Commissioned welfare worker, commissioned child welfare volunteer, condolence money for small-scale disasters	
		Project Planning Section		510-1826		Planning and adjusting projects regarding health and welfare, promotion of Tsurumi AI-net (Tsurumi ward local health and welfare plan), management of local community halls and local health and welfare activity areas, etc.	
	Health Sanitation Division	Health Promotion Section	12	510-1832	510-1718	Vaccinations, cancer screenings, prevention of tuberculosis and infectious diseases, AIDS tests, lifestyle-related diseases prevention, quit-smoking consultation, nutrition/health consultation, dental health, medical subsidy on hepatitis, assistance for atomic bomb survivors, health activity promotion worker, workers promoting improvements of diet, etc.	
Food Sanitation Section		13	510-1842	Food sanitation consultation, application for business related to food, etc., application of medical institutions/pharmacies, license application for health care workers, notification of events (where food will be provided)			
Tsurumi Community Activities Center	Environmental Sanitation Section	14	510-1845	510-1716	Procedures of environmental public health business, such as barbers, salons, bathhouses, etc., sanitation management of receiving water tanks and buildings, consultations on extermination of pests/rats, dog registration, consultations on dogs and cats		
		—	510-1694		Consultations/information on community activities and life-long learning, provision of meeting areas, lending of learning equipment		
1	Fire Station	Fire Suppression Section	—	503-0119	503-0119	Emergency Certificate, Damage Certificate, Road Construction Notification, Fire Smoke Notification, Waterworks Impediment Notification	
	Ward Administration Promotion Division	Public Relations Section	—	510-1680	510-1891	Counter information, public relations, special consultations, requests/petitions regarding municipal/ward administration, information disclosure	
		Accounting Section	4	510-1762	510-1761	Cash exchange of unnecessary Yokohama City income certificate stamp	
	Yokohama Bank Branch		3	510-1882	—	Payment of Yokohama municipal tax and health insurance premiums, etc.	
	Temporary Childcare Facility Kid's Land		—	510-1856	—	Temporary childcare	

◆ Tsurumi Ward Public Works Office, 3-28-1 Tsurumi Chuo, Tsurumi-ku 230-0051 / 12 minute walk from east exit of Tsurumi Station (JR), or 10 minute walk from Keikyu Tsurumi Station (Keikyu Line)

Section	Telephone Number	FAX Number	Main Services
Administration Section	510-1669	505-1318	Licenses for private use of road or channel, matters regarding road and channel boundaries, subsidy for private road maintenance, permits, management, etc. for private use, activities, and installation in local parks
Road Section	510-1671		Maintenance and repair of roads, supervising construction of road maintenance, maintenance of road-side trees
Sewage and Park Section	510-1673		Maintenance and reconstruction of sewers, channels, local parks, supervising construction, park protection society